



NetScore Field Service & Maintenance

For NetSuite

NetScore Field Service & Maintenance for NetSuite provides service & maintenance management for scheduled preventative maintenance, repairs, service contracts and corrective maintenance of equipment. We leverage NetSuite records and transactions to create service contracts, technician scheduling and inventory management in real time, assigning and routing service work orders.

Benefits

Native NetSuite Application

NetScore Field Service & Maintenance is built native for NetSuite, it does not require any integrations or thirdparty plugins.

One Solution for Labour and Inventory Parts

Inventory for spare parts and technician availability will be displayed in real time for efficient utilization of resources.

Schedules and Alerts for Maintenance

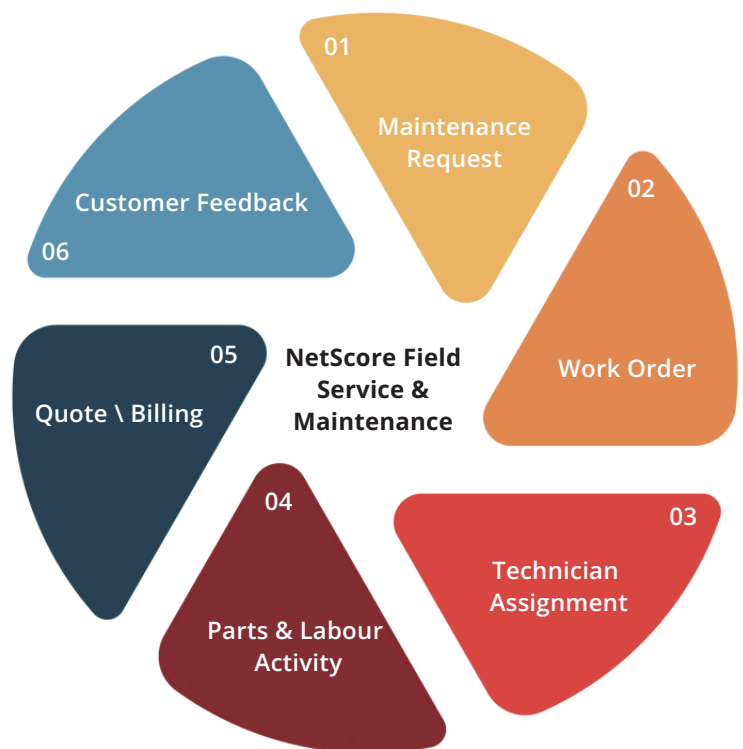
Timely maintenance of equipment helps to increase the life time and productivity, while decreasing the repair costs and break downs.

Manage different Contract Types

Different contract types for warranty , non- warranty, Annual Maintenance Contracts with different types for labour and inventory parts are managed in a single system.

Real-time Information Flow Across the Repair Shop Floor

Status of each work order, technician and inventory spare parts is visible across the shop floor in real time for better prioritization and utilization of resources.



Features

Scheduled Preventative Maintenance

Each asset can be scheduled for preventative maintenance. Automated work orders with Spares and Inventory are created and assigned to supervisor of the asset.

Job Work Orders

Work Order with Labour and Inventory management is setup with different types for tracking and repair status of equipment.

Track and Charge for Spare Parts used and Technician Time

Spare parts and Labour can be set to be charged individually to customer or can be used as inhouse maintenance repairs on the same work order.

Employee Eligibility and Qualification

Based on employee qualification and criteria for different jobs, work orders are assigned to the right person for the right job.

Automated Quote & Invoice

Quotes and Invoices are created automatically which are set to be charged to the customer on work order.

Customizable Application

Can be customized to suit your specific service and maintenance requirements.

Alerts and Email Notifications

Scheduled maintenance alerts and status emails of work orders are sent automatically for all stake holders.

The image displays two screenshots of the NetScore Rental Management software interface. The top screenshot shows the 'Maintenance WO' (Work Order) form. The interface includes a navigation bar with tabs for 'Activities', 'NetScore Rental Management', 'Payments', 'Transactions', 'Service & Maintenance', 'Lists', 'Reports', and 'Analytics'. The 'Maintenance WO' form has a 'Save' button and 'Cancel' and 'Reset' options. It is divided into 'Primary Information' and 'Incident Information' sections. The 'Primary Information' section includes fields for 'CUSTOM FORM' (set to 'Rental Maintenance WO Form'), 'SUBJECT', 'CUSTOMER', 'CUSTOMER EMAIL ADDRESS', 'SUBSIDIARY', 'TYPE OF SERVICE', 'ASSIGNED TO', 'PHONE', 'STATUS' (set to 'Not Started'), 'PRIORITY', 'ID' (set to 'To Be Generated' with an 'AUTO' checkbox), and 'WORK ORDER DATE' (set to '08/06/2020'). The 'Incident Information' section includes fields for 'INCIDENT DATE', 'TYPE', 'ASSET TYPE', 'ASSET', and 'SERIAL NUMBER'. The bottom screenshot shows the 'S&M Tasks' (Service & Maintenance Tasks) form. It also has a 'Save' button and 'Cancel' and 'Reset' options. The form includes fields for 'ID' (set to 'To Be Generated'), 'NAME', 'TASK NAME', 'DESCRIPTION', 'RATE/HR', and 'ESTIMATED TIME'. There is also an 'INACTIVE' checkbox.

Safe Harbor Statement: The following is intended to outline our general product direction. It is intended for information purposes only and may not be incorporated into any contract. It is not a commitment to deliver any material, code, or functionality, and should not be relied upon in making purchasing decisions. The development, release, and timing of any features or functionality described for NetScore products remains at the sole discretion of NetScore Technologies.

NetScore Technologies

8300 Boone Boulevard,
Suite 500, Vienna, VA 22182
www.netscoretech.com

sales@netscoretech.com
info@netscoretech.com
703-599-9282

[Schedule a Demo](#)